# Support for

Abuse

**Affected by Crime** 

Disabilities and Health

**Employment and Education** 

**English Language** 

**Ex-Armed Services** 

**Ex-Offenders** 

**Families** 

**Finance and Benefits** 

**Gender and Sexuality** 

**Homelessness and Accommodation** 

Hunger

Hygiene and Sanitation

Lifestyle and Addiction

Loneliness and Isolation

Mental Health

**Older People** 

Refugees and Seeking Asylum

**Wellbeing and Community** 

Women and Men

Young People

There are more support types on *Hope in Swansea* but if you know a service or type that is not currently listed, please let us know so that we can do our best to improve the app and make it work for you.



Fast. Simple. Free.







#### Download the app today!

Search HopeinSwansea in your phone's app store or visit HopeinSwansea.org.uk











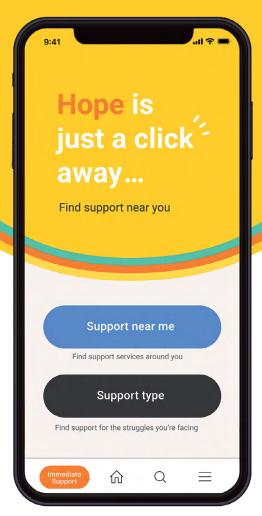




■ @HopeinSwansea

matthewshouse.org.uk | 07708115903





An app packed full of support services all across Swansea.





Search HopeinSwansea in your app store or visit HopeinSwansea.org.uk

## A smartphone app created to provide a smooth path to support services in Swansea.

Let *Hope in Swansea* guide you to reliable, accurate, up-to-date details of local support – all in one place.

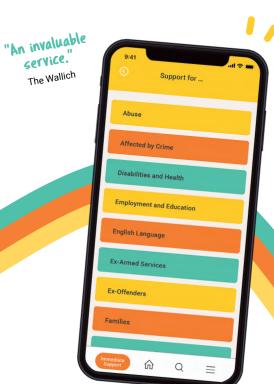
#### Fast, simple, free!

Hope in Swansea is a smartphone app and website that connects people needing life-giving hope to immediate, local, and relevant support services where they live. This app creates a smooth path between people needing hope and the organisations providing it. Hope in Swansea is completely free to share information and seek it out. The aim is that this simple, friendly solution can be used by countless people, agencies, key workers, and professionals to find someone hope – all with just a few clicks.

If you are concerned for yourself, a neighbour, friend, or even a stranger on the street, this app could give you hope. With the support of a whole city sitting in your pocket, *Hope in Swansea* is fast, simple, free!

"We look forward to using what will be a great app for services and individuals."

Swansea Asylum Seeker Support



### Why is it needed?

Hope in Swansea was created by Matthew's House, a volunteer-led organisation that offers hospitality and hope in the heart of the city. From 2017-2021 the team have had hundreds of conversations with people going through difficult moments, looking for information that might help them. Seeking to meet this need, numerous posters, handouts, and folders have been made. However, the impossible task has always been ensuring the information is up to date and available in the moment.

Hope in Swansea has the backing of countless organisations who believe in the success of the app. This will eliminate the time-consuming process of gathering information and ensure that it is regularly updated and accurate. Hear from key services in the city what they think of Hope In Swansea and how desperately it is needed for everyone.

#### How does it work?

All information on *Hope in Swansea* is uploaded by services themselves and can be updated at any time. Therefore, crucial information such as contact times, phone numbers, and eligibility criteria can be kept up to date. All details will be reviewed and verified by a dedicated team, ensuring that it remains as accurate as possible.

Information on the app is divided by support type and location, with a mapping function that will guide you to the closest support near you. If you are seeking hope, then all you have to do is download the app to your smartphone or visit the website. *Hope in Swansea* will do the rest.



Hope in Swansea is free to use and Matthew's House does not seek any direct funding from support services to register on the app. However, if you can donate to help Matthew's House continue to improve and lead Hope in Swansea, please scan this QR code. You never know when you might need a little bit of hope.

